



# Graduate Diploma in Healthcare (Risk Management and Quality)

## COURSE FEATURES

Blended learning including lectures, seminars, workshops and case studies. Taught by professionals and experts working in the fields of law and medicine. Covers medico-legal aspects of healthcare, the clinical risk management process, risk management in various clinical specialties, issues of patient safety and quality and their application to both clinical and non-clinical areas. Emphasises practical application of this knowledge and training in the risk management and patient quality process. Students who have successfully completed the Graduate Diploma in Healthcare Risk Management & Quality are eligible to apply for a one-year part-time MSc.

## COURSE CONTENT

The Diploma covers the following areas:

- structure and organisation of the healthcare system
- the legal system
- the legal framework of the healthcare provider-patient relationship
- medical records
- patient consent
- medical negligence
- ethical issues
- medico-legal reports and court evidence
- definition of risk
- risk identification
- risk of clinical risks (general and applied to specialties and departments)
- management of non-clinical risks
- quality and risk assessments, insurance and indemnity,
- claims investigation and management
- implementation of the risk management process.

## COURSE AIMS

The main aim of the course is to equip students with the vital general and specialist knowledge relating to clinical risk management. The course also aims to enable students to present their ideas coherently and with confidence especially in relation to the professional aspects of clinical risk management.

The course utilises a mix of teaching, continuous assessment evaluations, case-study presentations and a pilot project which is orally presented and evaluated by external examiners.

## COURSE DETAILS

Major code	X257
Duration	3 Trimesters
Schedule	Part-Time
Next intake	September

## WHO IS THIS COURSE AIMED AT

This course provides training for:

- healthcare providers
- doctors
- dentists
- nurses
- physiotherapists
- radiographers
- other healthcare professionals and personnel
- hospital managers
- clinical risk advisors/managers
- hospital managers/directors
- administrators
- professionals working directly or indirectly in the fields of patient quality, safety and clinical risk management.

## WHAT WILL WE LEARN?

The course will provide training for clinical and managerial healthcare professionals in the area of clinical risk management leading to the award of a graduate diploma. This is an appropriate qualification for professionals practising in the field of clinical risk management and healthcare in addition to, or as part of, their work.

The skills learned will provide the basis for participation in clinical risk management and risk management committees and for further training as a risk / patient safety advisor/manager. The knowledge acquired will be applied to the improvement of patient safety and care, to the prevention and management of legal claims and to healthcare delivery in general. The qualification may also be suitable to those in the fields of claims management and those specialising in healthcare law.